



Center of Hope Meal Service Volunteering 101



The Salvation Army Center of Hope is located at:

534 Spratt Street, Charlotte, NC 28217

All Volunteers must be 18 years of age or older to volunteer.

ABOUT THE CENTER OF HOPE

The Center of Hope is the largest low barrier shelter for women and children in the Charlotte area serving Mecklenburg and Union Counties. Each day over 275 individuals receive food, shelter, case management through the incredible team of social workers, cooks, and resident advisors. Salvation Army team members work diligently in efforts to move families and individuals forward with housing solutions. When on site, please remember that guests come from different backgrounds and trauma experiences, please be mindful of your interactions and keep them positive and uplifting!

MEAL SERVICE

Breakfast, lunch and dinner are served daily by our team of cooks, and volunteers on site.

Breakfast is served at 6:45AM Monday - Friday, 7:30AM Saturday & Sundays.

Lunch is served at 11:30AM

Dinner is served at 4:30PM

Volunteers are asked to arrive 15 minutes before their scheduled meal shift to sign-in and receive instructions.

PARKING & ARRIVAL

During your visit, please plan on parking on-site in The Salvation Army Center of Hope parking lot.

Other parking is available on the street, but please be mindful of no parking signs. Please lock up any valuables.

The Salvation Army is not responsible for lost, or missing items. Once on site, please check in at our receptionist desk to be directed to our dining room and kitchen spaces. A Salvation Army team member will provide further directions.

ATTIRE

Volunteers are asked to wear closed toed shoes, jeans (no holes), khakis, polo or t-shirt. Please dress to be utilized working in a kitchen environment. Please NO slides, or sandals. Volunteers who are not dressed appropriately will be asked to reschedule their volunteer shift.

VOLUNTEER GROUPS

Groups can schedule a volunteer shift by emailing our team! We recommend limiting your groups to no more than 8 volunteers at a time. Ideally the perfect amount of team members is between 4-6. Scheduling too many volunteers for meal service can cause volunteers to feel under utilized. Please remember to take a group picture during your time with us and tag us on FaceBook and Instagram! FB: The Salvation Army of Greater Charlotte, Instagram: SalvationArmyCLT

ADOPTING A MEAL

Not only can groups volunteer and serve a meal, but they can also adopt a meal by providing a financial donation toward the cost of the food. Please visit our website here: SalvationArmyCharlotte.org

INDIVIDUAL VOLUNTEERS

Individual volunteers can schedule a date and time online by visiting the volunteer page [HERE!](#)

The Salvation Army does not allow court ordered or lawyer suggested volunteer hours, and cannot provide documentation.

To book your group, please email:

Sarah.Gamble@uss.salvationarmy.org, or Melissa.Corzine@uss.salvationarmy.org